



Excellent SAP and SuccessFactors Solutions

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Solutions

Silfen offer a targeted range of SAP services and solutions incorporating Human Capital Management, Finance, Application Development and Application Maintenance.



Our specialist consultants bridge the divide between strategic planning and front-line operation through to implementation of robust business processes and IT solutions.

Our service expertise incorporates Solution Architecture, Business & System Process Design, Program & Project Management, SAP Implementation & Maintenance, SAP Support Stack and Package Implementation, SAP ABAP Development, SAP ABAP and Java WebDynpro, SAP Basis Administration, SAP Enterprise Portal Implementation, SAP Testing & Script Development, inbound & outbound data conversion scripting & execution, and end user training.

Silfen has expertise in all aspects of SAP Human Capital Management (HCM) application subcategories, including:

- SuccessFactors Talent Cloud Solutions
- SuccessFactors/SAP On-Premise Integration
- HCM Processes and Forms
- Fiori Mobile Apps for HCM
- Time Evaluation & Payroll
- Payroll to Finance Integration
- Employee & Manager Self Service
- Organisational Management
- Learning & Qualification Management
- Performance Management
- Compensation Management
- Career & Succession Management
- Environment Health & Safety
- HR ABAP Development
- HR Web Development
- HR Reporting & Analytics

Organisational Strength

Silfen has a dedicated team of permanent Australian based SAP specialists. Our core senior team has substantial SAP service delivery experience ranging between 18 and 28 years.

Services



SAP & SuccessFactors Implementation and Support

From inception to ongoing support and maintenance, Silfen can handle all of your SAP Software Lifecycle Delivery needs:

- Requirements development and consolidation
- SAP solution matching
- SAP licensing
- Program and project management
- Functional and technical implementation
- Knowledge transfer
- Testing support
- Data conversion
- Training and change management
- Flexible support



Solution Architecture

At Silfen we implement solutions to fit your business and engage with an architectural rather than piece-meal approach:

- We work collaboratively with you to ensure that defined requirements equate to real business benefits;
- We utilise our deep experience with SAP to fit your requirements to best practice solutions, and/or develop bespoke solutions if needed;
- We take into account integrated modules of SAP and external integration points to ensure that our solutions are not working at cross purposes with others;
- We keep abreast of the latest breaking SAP technologies to ensure that your solution will be as future-proof as possible;
- We observe responsible development techniques to ensure that delivered solutions are not compromised by regular SAP Support Packages and upgrades.



Strategic Planning

SAP continues to evolve year-on-year to incorporate new technologies and solutions. We make it our business to keep abreast of the current SAP landscape options so as to always be in a position to assist you with strategic planning and execution. We match this knowledge with your current landscape, vision and capability to advise upon:

- On-premise versus Cloud solutions;
- Staggered versus 'big-bang' implementations;
- Future proofing technology paths;
- Change management considerations.



System & Process Optimisation

Sometimes your solution may work, but not work well. Silfen has a team of highly experienced functional and technical consultants that can:

- Review and map end-to-end business and system processes;
- Identify bottlenecks and inefficiencies;
- Perform deep technical analysis;
- Implement or advise upon optimisation findings.



Quality Assurance

Do you have an existing SAP solution or implementation plan and you just don't know whether it is following best practice? Silfen can provide you with independent and impartial quality assurance services:

- Assistance with reviewing, comparing and demystifying RFP submissions;
- Complete business process, functional and technical reviews of existing solutions.